

Minimum Technical Requirements

Hardware & Software:

| | Windows | Mac |
|---------------------------------|--|---|
| Processor | Core 2 Duo 1.8 GHz | Core 2 Duo 1.8 GHz |
| RAM | 2 GB | 2 GB |
| Multimedia | <ul style="list-style-type: none"> ▪ Sound card and speakers ▪ Webcam with microphone or headset | |
| Broadband | 4 Mbps (download) / 0.5Mbps (upload) | |
| Recording Device | Students will require audio or audio/video recording equipment for role play exercises on the course. This could be a standalone or computer based audio recorder such as a digital microphone, webcam or similar device that is capable of recording audio. | |
| Desktop Operating System | <ul style="list-style-type: none"> ▪ Windows XP Service Pack 3 ▪ Windows Vista ▪ Windows 7/8/10 | <ul style="list-style-type: none"> ▪ Mac OS 10.9 Mavericks ▪ Mac OS 10.10 Yosemite ▪ Mac OS 10.11 El Capitan ▪ Mac OS 10.12 Sierra |
| Web Browser | <ul style="list-style-type: none"> ▪ Internet Explorer 8,9,10,11 ▪ Firefox ▪ Edge | <ul style="list-style-type: none"> ▪ Firefox |
| Additional software | <ul style="list-style-type: none"> ▪ DirectX v9.0 or above ▪ Adobe Flash Player ▪ Adobe Reader ▪ Skype ▪ Email Capability | <ul style="list-style-type: none"> ▪ Latest version of QuickTime ▪ Adobe Flash Player ▪ Adobe Reader or Preview ▪ Skype ▪ Email Capability |

Notes:

Browser pop-up blockers: Browser pop-up blockers may need to be turned off or an exception for www.cbt-centre.co.uk/moodle may need to be created as some course content including audio/video files are presented in pop-up windows.

We recommend using the latest version of Adobe Flash, Adobe Reader and Skype for added security and better compatibility.